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HONG KONG PUBLIC OPINION PROGRAM

HONG KONG PUBLIC OPINION RESEARCH INSTITUTE

香港民意研究所 之 香港民意研究計劃

Latest Tracking Poll Results

Press Release

March 24, 2020

Contact Information

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- Date of survey: 17-20/3/2020
- Survey method: Random telephone survey conducted by real interviewers
- Target population: Cantonese-speaking Hong Kong residents aged 18+
- Sample size: 1004 (including 496 landline and 508 mobile samples)
- Effective response rate: 62.9%
- Sampling error: Sampling error of percentages not more than $\pm 4\%$, that of net values not more than $\pm 7\%$ and that of ratings not more than ± 1.9 at 95% conf. level
- Weighting method: Rim-weighted according to figures provided by the Census and Statistics Department. The gender-age distribution of the Hong Kong population came from “Mid-year population for 2018”, while the educational attainment (highest level attended) distribution and economic activity status distribution came from “Women and Men in Hong Kong - Key Statistics (2018 Edition)”.

Survey Topic

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- Popularity of Chief Executive
- Popularity of HKSAR Government
- Public Sentiment Index

Survey Result - Popularity of Chief Executive

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• Popularity of Chief Executive

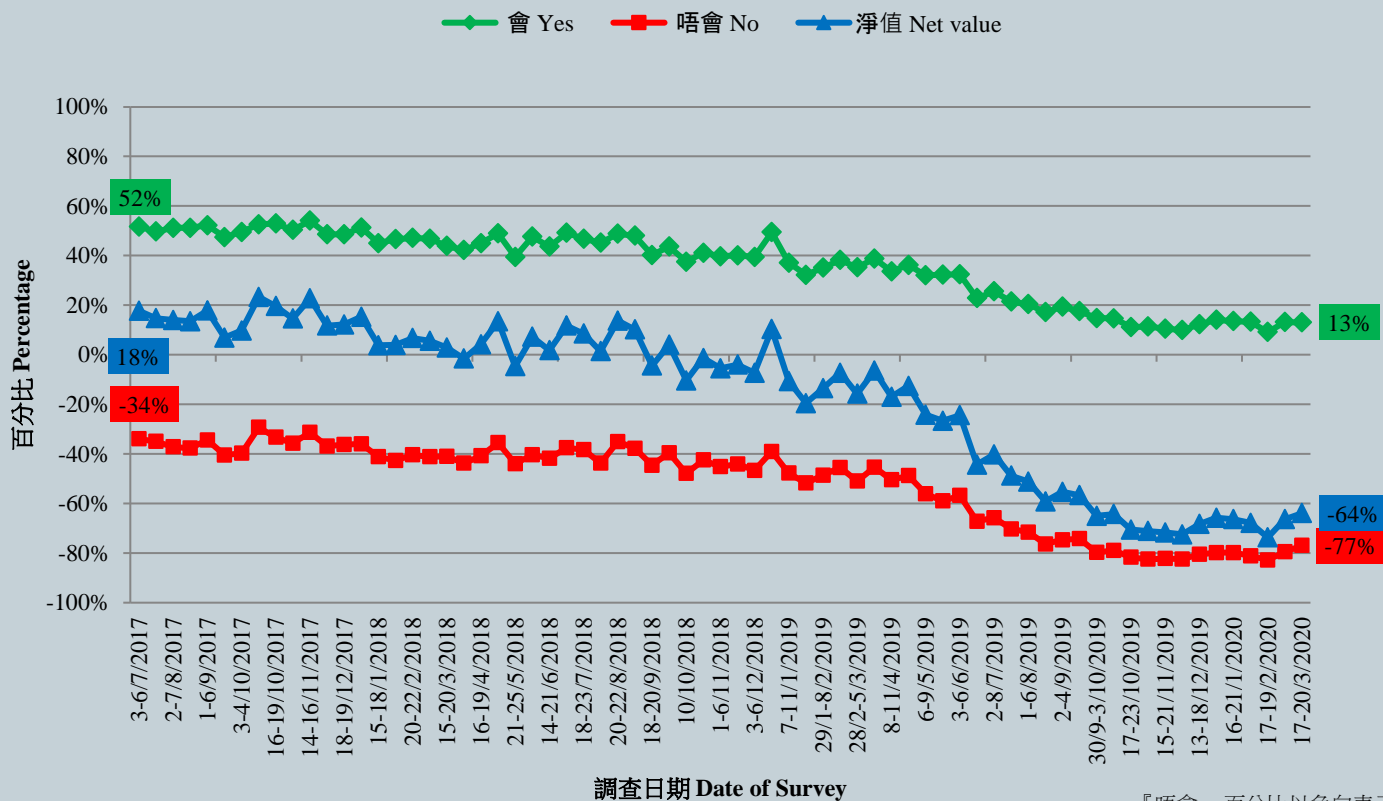
		27/2-3/3/2020	17-20/3/2020	Change	Record
CE Carrie Lam	Rating	22.6	22.3	▼0.3	Record low since Feb. 2020
	Vote of confidence	13%	13%	--	Record low since Feb. 2020
	Vote of no confidence	80%	77%	▼3%	Record low since Sept. 2019
	Net approval rate	-66%	-64%	▲2%	Record high since Sept. 2019

- Our latest survey shows that the popularity rating of CE Carrie Lam now stands at 22.3 marks. 55% participants give her 0 rating. Her approval rate is 13%, disapproval rate 77%, giving a net popularity of negative 64 percentage points. All popularity figures have not changed much from half a month ago.

Survey Result - Popularity of Chief Executive

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市民對林鄭月娥出任特首的假設投票結果 (按次計算)
Hypothetical Voting for Carrie Lam as the Chief Executive (Per Poll)
(7/2017 – 3/2020)

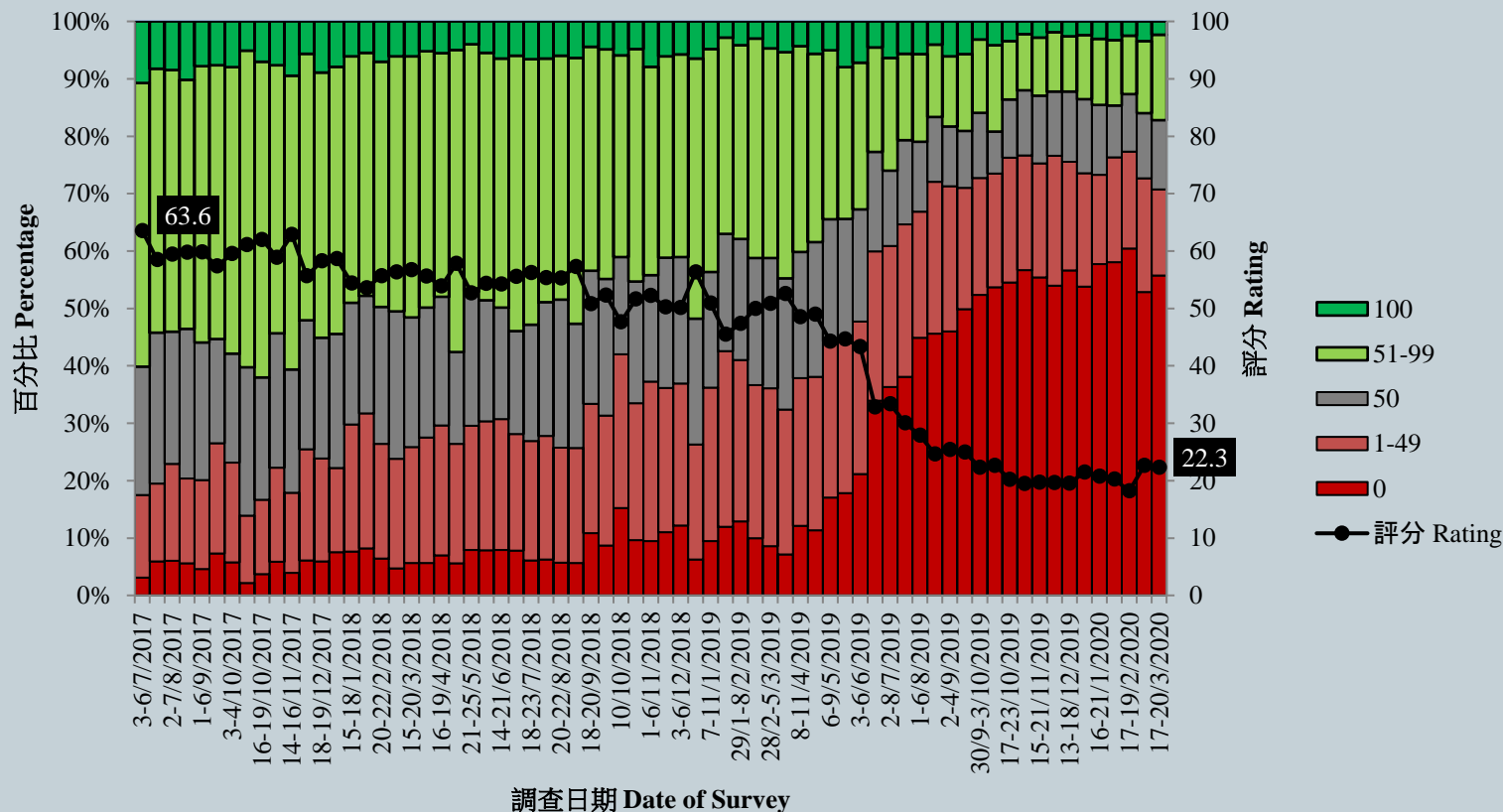


『唔會』百分比以負向表示。
Percentage of 'No' is presented as negative

Survey Result - Popularity of Chief Executive

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特首林鄭月娥評分 (按次計算)
Rating for Chief Executive Carrie Lam (Per Poll)
(7/2017 – 3/2020)



Survey Result - Popularity of Chief Executive

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- Rating of CE Carrie Lam (Recent ten regular surveys)
- Date of Survey: 1/11/2019 - 20/3/2020 (N=10,127)

Age	18 - 29	30 - 49	50 +	Overall
0 rating	78%	60%	45%	56%
1-49 rating	18%	20%	18%	19%
50 rating	2%	9%	16%	11%
51-99 rating	1%	9%	16%	11%
100 rating	<1%	2%	4%	3%
Mean	<u>5.4</u>	<u>17.1</u>	<u>27.6</u>	<u>20.4</u>

Survey Result - Popularity of Chief Executive

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- Rating of CE Carrie Lam (Recent ten regular surveys)
- Date of Survey: 1/11/2019 - 20/3/2020 (N=10,127)

Education level	Primary or below	Secondary	Tertiary or above	Overall
0 rating	37%	55%	67%	56%
1-49 rating	17%	18%	20%	19%
50 rating	19%	13%	5%	11%
51-99 rating	19%	11%	6%	11%
100 rating	6%	2%	1%	3%
Mean	<u>33.9</u>	<u>20.8</u>	<u>12.2</u>	<u>20.4</u>

Survey Topic

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- Popularity of Chief Executive
- Popularity of HKSAR Government
- Public Sentiment Index

Survey Result - Popularity of HKSAR Government

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● People's satisfaction in the HKSAR Government

	17-19/2/2020	17-20/3/2020	Change	Record
Satisfaction rate	9%	17%	▲8% *	Record high since Jul. 2019
Dissatisfaction rate	83%	68%	▼14% *	Record low since May 2019
Net satisfaction rate	-74%	-51%	▲23% *	Record high since May 2019
Mean value	1.6	2.0	▲0.4 *	Record high since May 2019

- Regarding the HKSAR Government, the latest satisfaction rate is 17%, whereas 68% were dissatisfied, thus net satisfaction stands at negative 51 percentage points. The mean score is 2.0, meaning close to “quite dissatisfied” in general. All of these figures have improved dramatically compared to last month.

* Significant change

Survey Result - Popularity of HKSAR Government

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● People's trust in the HKSAR Government

	17-19/2/2020	17-20/3/2020	Change	Record
Trust	14%	25%	▲ 10% *	Record high since Sept. 2019
Distrust	76%	62%	▼ 14% *	Record low since Sept. 2019
Net trust	-62%	-37%	▲ 25% *	Record high since Aug. 2019
Mean value	1.8	2.3	▲ 0.5 *	Record high since Aug. 2019

- Regarding people's trust in the HKSAR Government, 25% of the respondents expressed trust, 62% expressed distrust. The net trust value is negative 37 percentage points. The mean score is 2.3, meaning between "quite distrust" and "half-half" in general. All of these figures have improved dramatically compared to last month.

* Significant change

Survey Result - Popularity of HKSAR Government

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● People's Appraisals of society's conditions

	17-19/2/2020	17-20/3/2020	Change	Record
Livelihood condition	-69%	-51%	▲ 18% *	Record high since Jul. 2019
Economic condition	-64%	-58%	▲ 6% *	Record high since Jan. 2020
Political condition	-83%	-74%	▲ 9% *	Record high since May 2019

- For people's satisfaction with the current livelihood, economic and political conditions, the net satisfaction rates are negative 51, negative 58 and negative 74 percentage points respectively. All of these figures have improved significantly compared to last month.

* Significant change

Survey Topic

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- Popularity of Chief Executive
- Popularity of HKSAR Government
- **Public Sentiment Index**

Survey Result - Public Sentiment Index

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● Public Sentiment Index (PSI)

	3/3/2020	20/3/2020	Change	Record
Public Sentiment Index (PSI)	40.1	56.0	▲ 15.9	Record high since Sept. 2019
Government Appraisal (GA)	45.1	58.2	▲ 13.1	Record high since Aug. 2019
Society Appraisal (SA)	40.5	55.9	▲ 15.4	Record high since Feb. 2020

- All PSI, GA and SA scores range between 0 to 200, with 100 meaning normal.
- The latest PSI stands at 56.0, registering a huge bounce back of 15.9 points from early March. But it can still be considered as among the worst 1% across the past 20 years or so. Two component scores can both be considered as among the worst 1%.

Survey Result - Public Sentiment Index

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民情指數 (按月計算)

Public Sentiment Index (monthly average)
(7/1992 - 3/2020)

