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HONG KONG PUBLIC OPINION PROGRAM

HONG KONG PUBLIC OPINION RESEARCH INSTITUTE

香港民意研究所 之 香港民意研究計劃

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**Latest Tracking Poll Results**

**Press Release**

**May 19, 2020**

# Contact information

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- Date of survey: 4-6/5/2020
- Survey method: Random telephone survey conducted by real interviewers
- Target population: Cantonese-speaking Hong Kong residents aged 18+
- Sample size: 1,004 (including 502 landline and 502 mobile samples)
- Effective response: 62.5%
- Sampling error: Sampling error of percentages not more than +/-4%, that of net values not more than +/-8% and that of ratings not more than +/-3.2 at 95% conf. level
- Weighting method: Rim-weighted according to figures provided by the Census and Statistics Department. The gender-age distribution of the Hong Kong population came from “Mid-year population for 2019”, while the educational attainment (highest level attended) distribution and economic activity status distribution came from “Women and Men in Hong Kong - Key Statistics (2019 Edition)”.

# Survey Topic

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- Popularity of Hong Kong disciplinary forces and the PLA Hong Kong Garrison

# Survey Result - Popularity of the disciplinary forces and the PLA HK Garrison

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## ● Satisfaction Ratings

|   | 21-26/11/2019 | 4-6/5/2020 | Change | Record                       |
|---|---------------|------------|--------|------------------------------|
| Auxiliary Medical Service                 | 80.2          | 77.4       | ▼2.8 * | Record low since Jun. 2019   |
| Fire Services Department                  | 80.5          | 76.6       | ▼3.9 * | Record low since Jun. 2012   |
| Government Flying Service                 | 69.4          | 71.7       | ▲2.3   | Record high since Jun. 2019  |
| Customs and Excise Department             | 68.7          | 64.4       | ▼4.3 * | Record low since Jun. 2019   |
| Civil Aid Service                         | 63.9          | 62.9       | ▼0.9   | Record low since Dec. 2019   |
| Immigration Department                    | 66.2          | 60.8       | ▼5.3 * | Record low since Jun. 2012   |
| Independent Commission Against Corruption | 57.9          | 54.8       | ▼3.1   | Record low since Jun. 2013   |
| Correctional Services Department          | 58.3          | 51.6       | ▼6.7 * | Record low since Jun. 2012   |
| Police Force                              | 35.3          | 36.8       | ▲1.5   | Record high since Aug. 2019  |
| PLA Hong Kong Garrison                    | 44.2          | 44.2       | --     | Record high since Sept. 2019 |

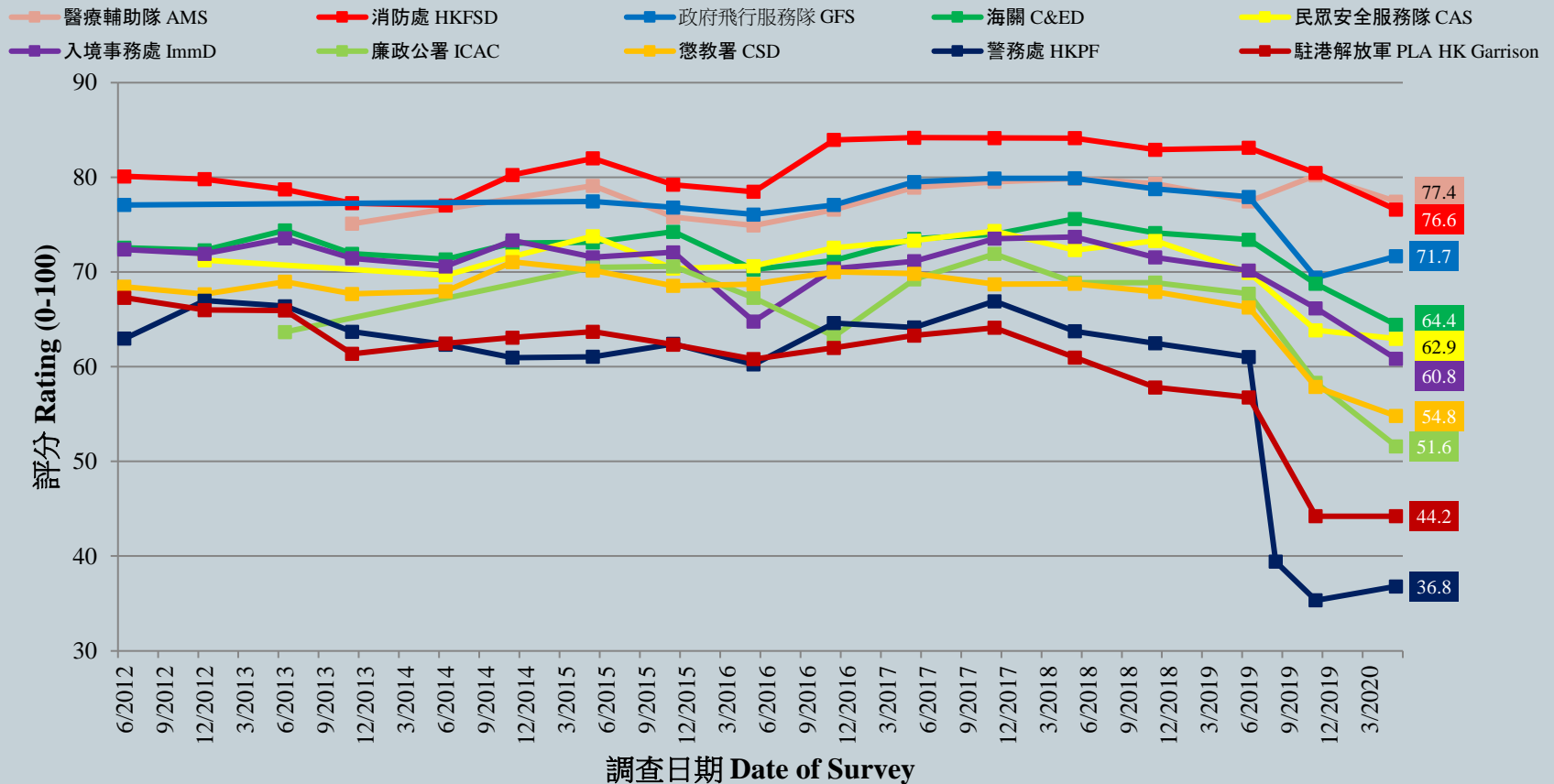
- Auxiliary Medical Service gains the highest people's satisfaction with disciplinary forces with rating of 77.4 first time.
- the Police Force attains a rating of 36.8 marks, with 44% of the sample giving zero mark and continues to be the lowest among the nine disciplinary forces.

\* Significant change

# Survey Result - Popularity of the disciplinary forces and the PLA HK Garrison

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紀律部隊及駐港解放軍滿意度評分 - 綜合圖表 (按次計算)  
Satisfaction Rating with the Disciplinary Force and PLA Hong Kong Garrison - Combined Charts (Per Poll)



# Survey Result - Popularity of the disciplinary forces and the PLA HK Garrison

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- The Hong Kong Police Force and the PLA Hong Kong Garrison**

|                        |                       | 21-26/11/2019 | 4-6/5/2020  | Change        | Record                                      |
|------------------------|-----------------------|---------------|-------------|---------------|---|
| Police Force           | Rating                | 35.3          | <b>36.8</b> | <b>▲1.5</b>   | Record <b>high</b> since Aug. 2019          |
|                        | Satisfaction rate     | 27%           | <b>34%</b>  | <b>▲7% *</b>  | Record <b>high</b> since Jun. 2019          |
|                        | Dissatisfaction rate  | 65%           | <b>59%</b>  | <b>▼6% *</b>  | Record <b>low</b> since Jun. 2019           |
|                        | Net satisfaction rate | -38%          | <b>-25%</b> | <b>▲12% *</b> | Record <b>high</b> since Jun. 2019          |
| PLA Hong Kong Garrison | Rating                | 44.2          | <b>44.2</b> | --            | Record <b>high</b> since Nov. 2019          |
|                        | Satisfaction rate     | 37%           | <b>39%</b>  | <b>▲2%</b>    | Record <b>high</b> since Jun. 2019          |
|                        | Dissatisfaction rate  | 33%           | <b>36%</b>  | <b>▲3%</b>    | All-time record <b>high</b> since Jul. 1997 |
|                        | Net satisfaction rate | 3%            | <b>2%</b>   | <b>▼1%</b>    | All-time record <b>low</b> since Jul. 1997  |

- The net satisfaction rate of the PLA Hong Kong Garrison is at record low since the question was first asked in 1997.

\* Significant change

# Survey Result - Popularity of the disciplinary forces and the PLA HK Garrison

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市民對香港警務處及駐港解放軍表現的滿意淨值/評分 (半年結)

People's Net Satisfaction/Rating with HKPF and PLA HK Garrison (Half-Yearly Average)

