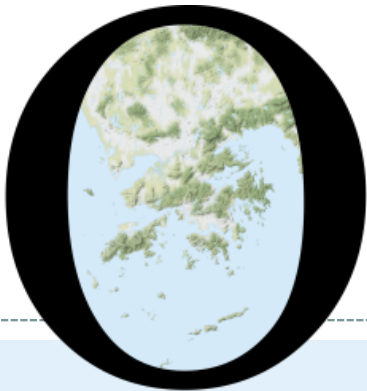


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HONG KONG PUBLIC OPINION PROGRAM

HONG KONG PUBLIC OPINION RESEARCH INSTITUTE

香港民意研究所 之 香港民意研究計劃

Latest Tracking Poll Results

December 8, 2020

Contact Information

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- Date of survey: 23-26/11/2020
- Survey method: Random telephone survey conducted by real interviewers
- Target population: Cantonese-speaking Hong Kong residents aged 18+
- Sample size: 1,085 (including 540 landline and 545 mobile samples)
- Effective response rate: 74.6%
- Sampling error: Sampling error of percentages not more than +/-4%, that of net values not more than +/-8% and that of ratings not more than +/-3.9 at 95% conf. level
- Weighting method: Rim-weighted according to figures provided by the Census and Statistics Department. The gender-age distribution of the Hong Kong population came from “Mid-year population for 2019”, while the educational attainment (highest level attended) distribution and economic activity status distribution came from “Women and Men in Hong Kong - Key Statistics (2019 Edition)”.

Survey Topic

3

- Popularity of Hong Kong Disciplinary Forces and the PLA Hong Kong Garrison
 - Fire Services Department
 - Auxiliary Medical Service
 - Government Flying Service
 - Customs and Excise Department
 - Immigration Department
 - Civil Aid Service
 - Independent Commission Against Corruption (ICAC)
 - Correctional Services Department
 - Police Force
 - PLA Hong Kong Garrison

Survey Result - Popularity of the disciplinary forces and the PLA HK Garrison

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● Satisfaction Ratings

	4-6/5/2020	23-26/11/2020	Change	Record
Fire Services Department	76.6	81.0	▲4.4 *	Record high since Jun. 2019
Auxiliary Medical Service	77.4	78.2	▲0.8	Record high since Nov. 2019
Government Flying Service	71.7	65.7	▼5.9 *	All-time record low since Jun. 2012
Customs and Excise Department	64.4	64.5	▲0.1	Record high since Nov. 2019
Immigration Department	60.8	63.6	▲2.8	Record high since Nov. 2019
Civil Aid Service	62.9	62.9	▼<0.1	All-time record low since Dec. 2012
Independent Commission Against Corruption (ICAC)	54.8	56.1	▲1.3	Record high since Nov. 2019
Correctional Services Department	51.6	52.1	▲0.5	Record high since Nov. 2019
Police Force	36.8	40.3	▲3.5	Record high since Jun. 2019
PLA Hong Kong Garrison	44.2	49.1	▲4.9	Record high since Jun. 2019

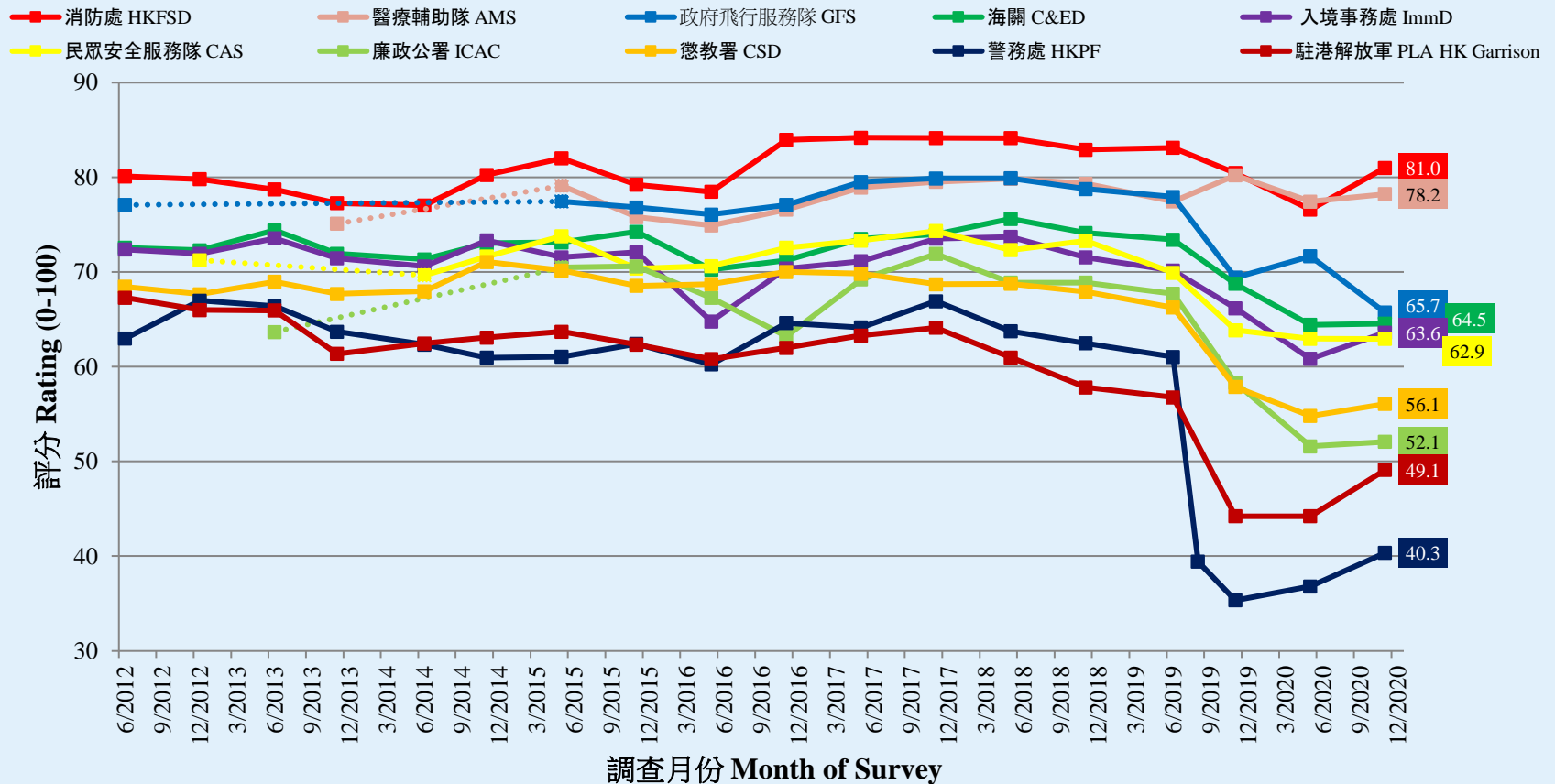
- Compared with half a year ago, the rating of the Fire Services Department has increased significantly, whereas that of the Government Flying Service has dropped significantly. The ratings of the Government Flying Service and the Civil Aid Service have registered **record lows** since the relevant questions first started in 2012.
- The Police Force attains a rating of 40.3 marks, with 34% of the sample giving zero mark and continues to be the lowest among the nine disciplinary forces.

* Significant change

Survey Result - Popularity of the disciplinary forces and the PLA HK Garrison

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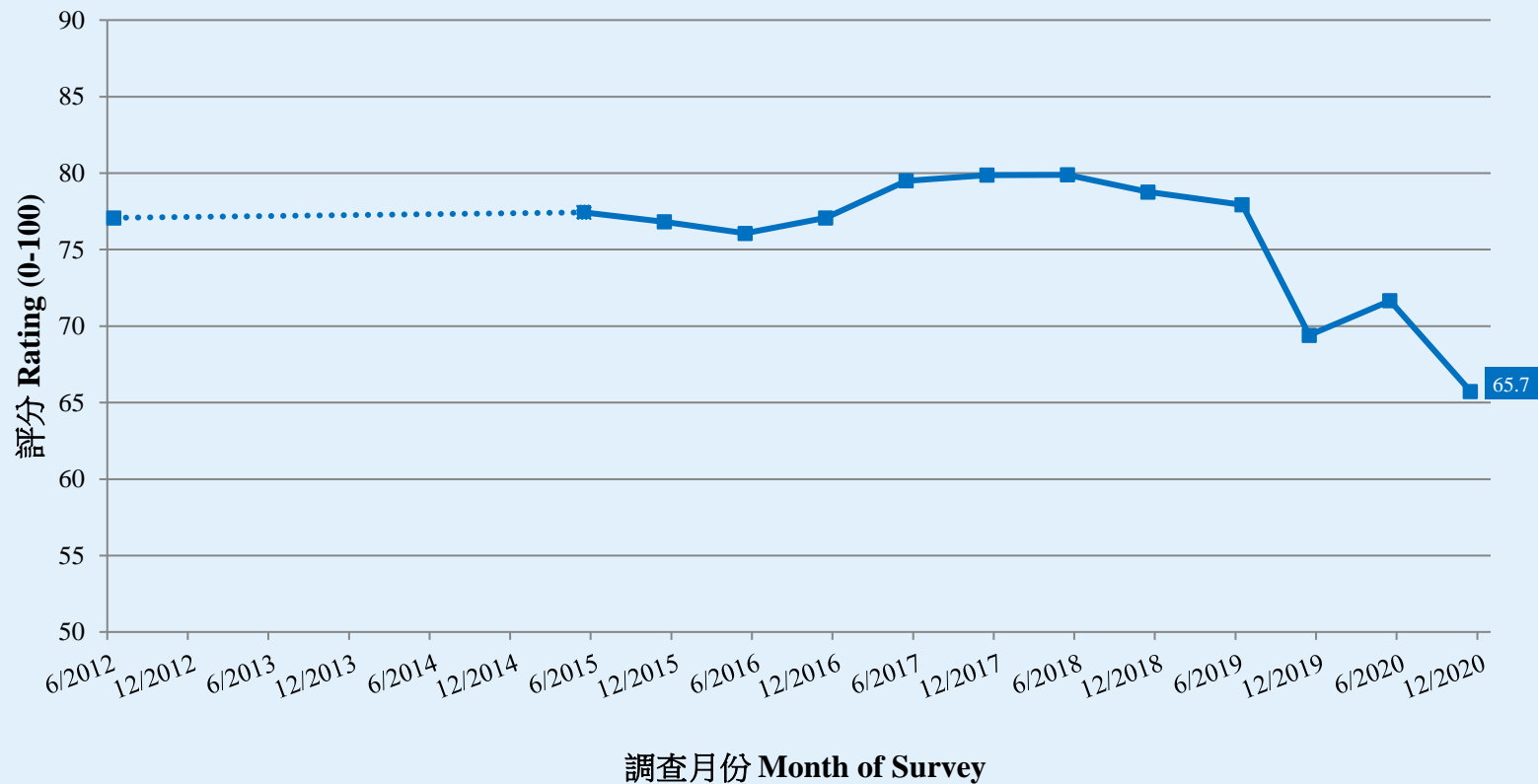
紀律部隊及駐港解放軍滿意度評分 - 綜合圖表 (按次計算)
 Satisfaction Rating with the Disciplinary Force and PLA Hong Kong Garrison -
 Combined Charts (Per Poll)



Survey Result - Popularity of the disciplinary forces and the PLA HK Garrison

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政府飛行服務隊滿意度評分 (按次計算)
Satisfaction Rating with the Government Flying Service (Per Poll)



Survey Result - Popularity of the HKPF and the PLA HK Garrison

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• The Hong Kong Police Force and the PLA Hong Kong Garrison

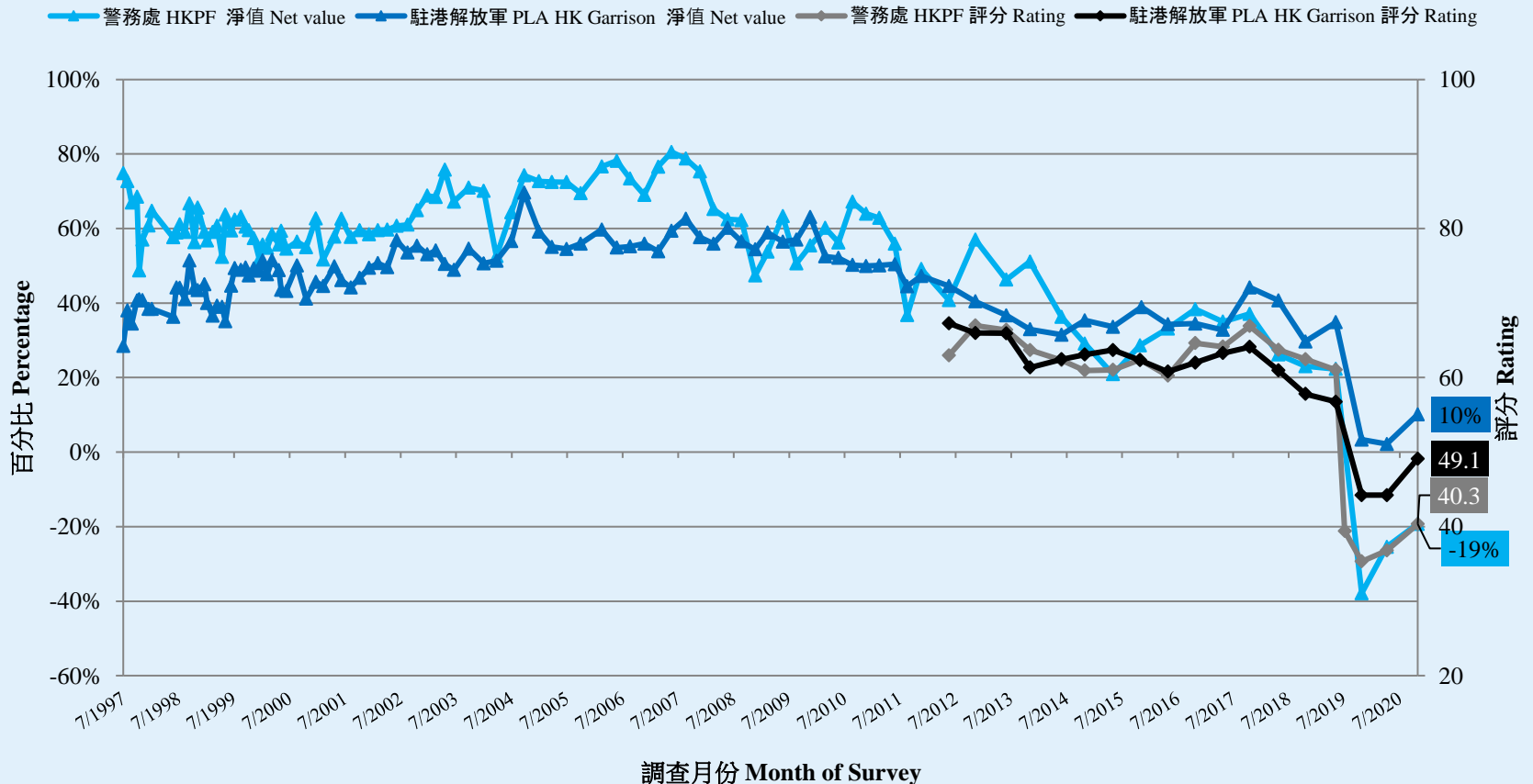
		4-6/5/2020	23-26/11/2020	Change	Record
Police Force	Rating	36.8	40.3	▲3.5	Record high since Jun. 2019
	Satisfaction rate	34%	33%	▼1%	Record low since Nov. 2019
	Dissatisfaction rate	59%	52%	▼7% *	Record low since Jun. 2019
	Net satisfaction rate	-25%	-19%	▲6%	Record high since Jun. 2019
	Mean value	2.4	2.5	▲0.1	Record high since Jun. 2019
PLA Hong Kong Garrison	Rating	44.2	49.1	▲4.9	Record high since Jun. 2019
	Satisfaction rate	39%	36%	▼2%	All-time record low since Jul. 1997
	Dissatisfaction rate	36%	26%	▼10% *	Record low since Jun. 2019
	Net satisfaction rate	2%	10%	▲8%	Record high since Jun. 2019
	Mean value	3.0	3.1	▲0.2	Record high since Jun. 2019

* Significant change

Survey Result - Popularity of the HKPF and the PLA HK Garrison

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市民對香港警務處及駐港解放軍表現的滿意淨值/評分 (按次計算)
People's Net Satisfaction/Rating with HKPF and PLA HK Garrison (Per Poll)



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Community Democracy Project -

Community Health Module

Latest Results

December 8, 2020

Contact Information - PENRI

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	HKPOP Panel
Date of survey	November 9, 3pm – December 7, 3pm
Survey method	Online survey
Target population	Hong Kong residents aged 12+
Total sample size	7,699
Response rate	7.8%
Sampling error	Sampling error of percentages at +/-1% at 95% confidence level
Weighting method	The figures are rim-weighted according to 1) gender-age distribution of Hong Kong population and by District Councils population figures from Census and Statistics Department; 2) Voting results of District Councils Election from Registration and Electoral Office; 3) rating distribution of Chief Executive from regular tracking surveys.

Contact Information - PENRI

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Date of Publication	<u>24/11</u>	<u>25/11</u>	<u>26/11</u>	<u>27/11</u>	<u>28/11</u>	<u>29/11</u>	<u>30/11</u>	<u>1/12</u>	<u>2/12</u>	<u>3/12</u>	<u>4/12</u>	<u>5/12</u>	<u>6/12</u>	<u>7/12</u>	<u>8/12</u>
Imported Cases(Ytd)	10	11	2	6	3	3	6	8	10	6	11	12	9	8	7
Local Infection Cases(Ytd)	63	69	83	75	89	81	109	68	72	97	79	100	92	87	71
Post-Epidemic Gathering Resumption Index (PEGRI)	16.0	15.9	15.5	16.4	16.2	16.2	16.1	16.1	11.4	11.6	11.7	11.7	11.5	11.5	11.5

Contact Information - PENRI

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