### HONG KONG PUBLIC OPINION PROGRAM

HONG KONG PUBLIC OPINION RESEARCH INSTITUTE

香港民意研究所 之 香港民意研究計劃

Latest Tracking Poll Results
December 29, 2020

### **Contact Information**

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- Date of survey: 18-22/12/2020
- Survey method: Random telephone survey conducted by real interviewers
- Target population: Cantonese-speaking Hong Kong residents aged 18+
- Sample size: 1,014 (including 503 landline and 511 mobile samples)
- Effective response rate: 68.7%
- Sampling error: Sampling error of percentages not more than +/-4%, that of net values not more than +/-7% and that of ratings not more than +/-2.1 at 95% conf. level
- Weighting method: Rim-weighted according to figures provided by the Census and Statistics Department. The gender-age distribution of the Hong Kong population came from "Mid-year population for 2019", while the educational attainment (highest level attended) distribution and economic activity status distribution came from "Women and Men in Hong Kong Key Statistics (2019 Edition)".

# **Survey Topic**



- Popularity of Chief Executive
- Popularity of HKSAR Government
  - o People's satisfaction with the HKSAR Government
  - People's trust in the HKSAR Government
  - People's appraisals of society's conditions
- Public Sentiment Index
- 2020 Review and 2021 Forecast

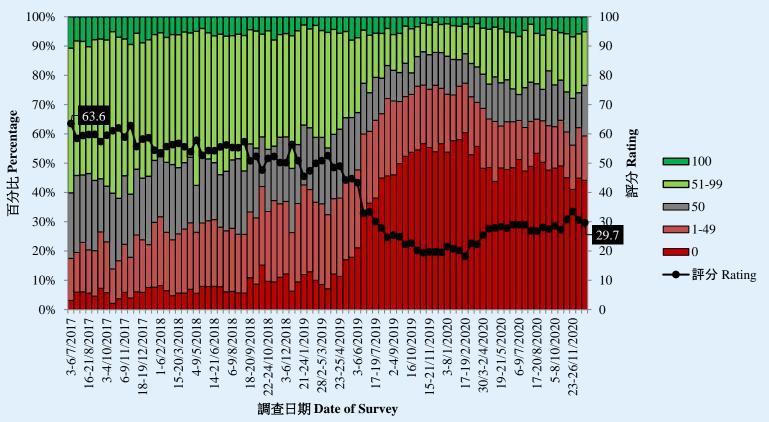
## Popularity of Chief Executive

		7-10/12/2020	18-22/12/2020	Change	Record
	Rating	30.6	29.7	<b>V</b> 0.9	Record low since Oct. 2020
CE	Vote of confidence	20%	18%	<b>V</b> 1%	Record low since Oct. 2020
Carrie Lam	Vote of no confidence	69%	69%	<b>▼</b> <1%	Record low since Nov. 2020
	Net approval rate	-50%	-51%	<b>V</b> 1%	Record low since Oct. 2020

Our latest survey shows that the popularity rating of CE Carrie Lam now stands at 29.7 marks, 44% of the sample gave her 0 mark. Her approval rate is 18%, disapproval rate 69%, giving a net popularity of negative 51 percentage points. All popularity figures have not changed much from half a month ago.

特首林鄭月娥評分(按次計算)

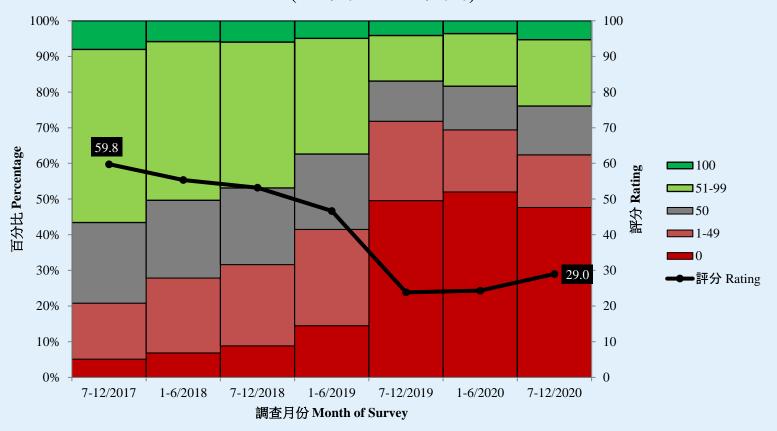
Rating for Chief Executive Carrie Lam (Per Poll) (7/2017 – 12/2020)



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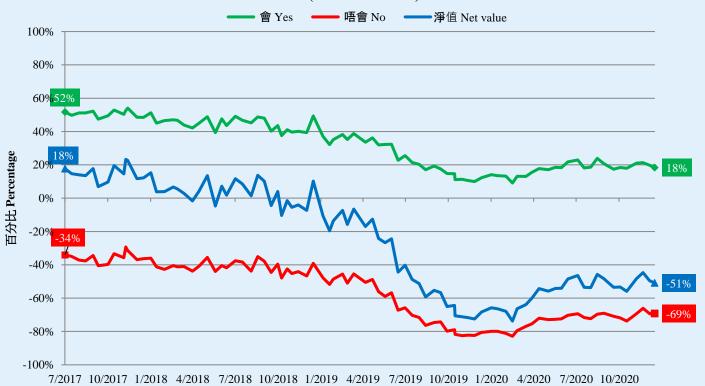
### 特首林鄭月娥評分(半年結)

Rating for Chief Executive Carrie Lam (Half-yearly average) (7-12/2017 – 7-12/2020)



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### 市民對林鄭月娥出任特首的假設投票結果 (按次計算) Hypothetical Voting for Carrie Lam as the Chief Executive (Per Poll) (7/2017 – 12/2020)



調查月份 Month of Survey

『唔會』百分比以負向表示。 Percentage of 'No' is presented as negative



### 市民對林鄭月娥出任特首的假設投票結果 (半年結) Hypothetical Voting for Carrie Lam as the Chief Executive (Half-yearly average) (7-12/2017 – 7-12/2020)



調查月份 Month of Survey

『唔會』百分比以負向表示。 Percentage of 'No' is presented as negative

# **Survey Topic**



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### • People's satisfaction with the HKSAR Government

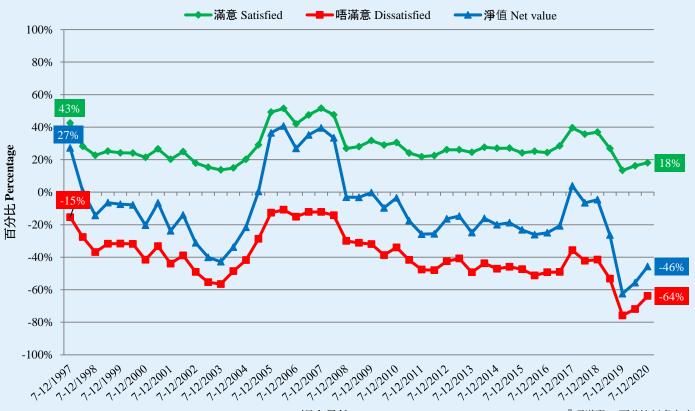
	23-26/11/2020	18-22/12/2020	Change	Record
Satisfaction rate	19%	17%	₹3%	Record low since Jun. 2020
Dissatisfaction rate	62%	60%	▼3%	Record low since May 2019
Net satisfaction rate	-43%	-43%	<b>▼</b> <1%	Record low since Oct. 2020
Mean value	2.1	2.1	<b>▲</b> <0.1	Record high since May 2019

• Regarding the HKSAR Government, the latest satisfaction rate is 17%, whereas 60% were dissatisfied, thus net satisfaction stands at negative 43 percentage points. The mean score is 2.1, meaning close to "quite dissatisfied" in general.

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### 市民對特區政府滿意程度 (半年結) People's satisfaction with the HKSAR Government (Half-yearly average)

(7-12/1997 - 7-12/2020)



調查月份 Month of Survey

『唔滿意』百分比以負向表示。

Percentage of 'Dissatisfied' is presented as negative

### • People's trust in the HKSAR Government

	23-26/11/2020	18-22/12/2020	Change	Record
Trust	30%	29%	<b>V</b> 1%	Record low since Oct. 2020
Distrust	49%	56%	<b>▲7</b> % *	Record high since Oct. 2020
Net trust	-20%	-27%	₹8%	Record low since Oct. 2020
Mean value	2.5	2.4	▼0.1	Record low since May 2019

• Regarding people's trust in the HKSAR Government, 29% of the respondents expressed trust, 56% expressed distrust, thus the net trust value is negative 27 percentage points, down by 8 percentage points, but the change has not gone beyond the sampling error. The mean score is 2.4, meaning between "quite distrust" and "half-half" in general.

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### 市民對特區政府信任程度 (半年結) People's trust in the HKSAR Government (Half-yearly average)



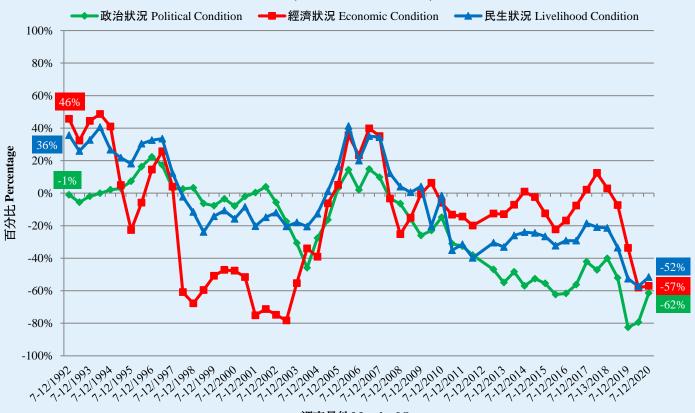
### People's appraisals of society's conditions

	23-26/11/2020	18-22/12/2020	Change	Record
Political condition	-50%	-50%	<b>▲1</b> %	Record high since Apr. 2019
Livelihood condition	-46%	-51%	<b>V</b> 4%	Record low since Oct. 2020
Economic condition	-53%	-59%	<b>▼</b> 5%	Record low since Oct. 2020

O As for people's satisfaction with the current political, livelihood and economic conditions, the latest net satisfaction rates are negative 50, negative 51 and negative 59 percentage points respectively. The figures above are more or less the same as last month.

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### 市民對社會狀況的評價滿意率淨值 (半年結) People's appraisals of society's conditions (Half-yearly average) (7-12/1992 – 7-12/2020)



調查月份 Month of Survey

# **Survey Topic**



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### **Survey Result - Public Sentiment Index**



### Public Sentiment Index (PSI)

	10/12/2020	22/12/2020	Change	Record
Public Sentiment Index (PSI)	67.7	64.5	▼3.3	Record low since Nov. 2020
Government Appraisal (GA)	69.8	67.2	<b>V</b> 2.6	Record low since Nov. 2020
Society Appraisal (SA)	65.3	62.0	▼3.2	Record low since Nov. 2020

- All PSI, GA and SA scores range between 0 to 200, with 100 meaning normal.
- The latest PSI stands at 64.5, down by 3.3 points from early December. It can be considered as among the worst 1% across the past 20 years or so. Two component scores of PSI can be considered as among the worst 1% across the past 20 years or so.

# **Survey Result - Public Sentiment Index**



### 民情指數(按月計算)

Public Sentiment Index (monthly average) (7/1992 - 12/2020)



# **Survey Topic**



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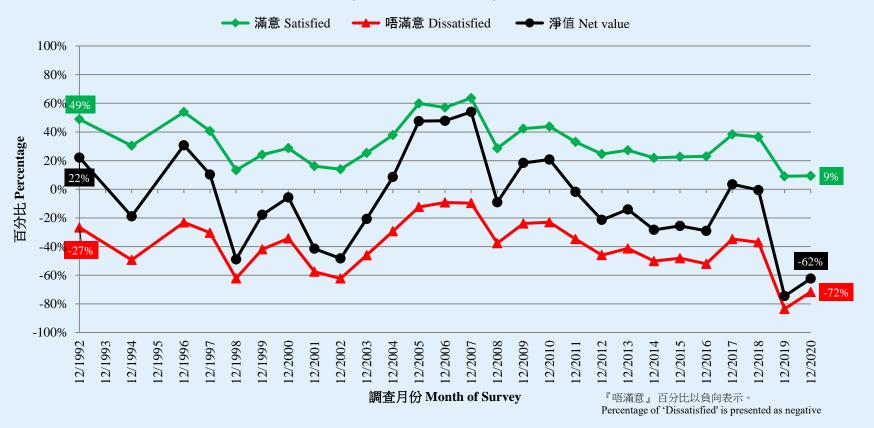
### Appraisal of HK's development in the year past

	18-23/12/2019	18-22/12/2020	Change	Record
Satisfaction rate	9%	9%	<b>▲</b> <1%	Record high since Dec. 2018
Dissatisfaction rate	84%	72%	<b>V</b> 12% *	Record low since Dec. 2018
Net satisfaction rate	-75%	-62%	<b>▲12%</b> *	Record high since Dec. 2018
Mean value	1.6	1.9	<b>▲</b> 0.2 *	Record high since Dec. 2018

Our annual year-end survey shows that 9% were satisfied with Hong Kong's development in the year past, 72% were dissatisfied, giving a net satisfaction of negative 62 percentage points. The mean score is 1.9, meaning close to "quite dissatisfied" in general. The situation has significantly improved from last year's historical low.

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# 市民對香港【本年】發展滿意度 (按次計算) Satisfaction with Hong Kong's Development [This Year] (Per Poll) (12/1992 - 12/2020)



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### Expectation of HK's development next year

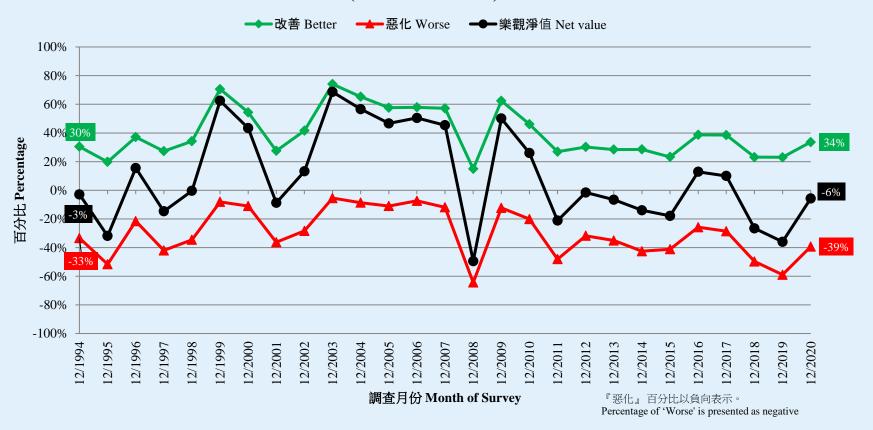
	18-23/12/2019	18-22/12/2020	Change	Record
Better	23%	34%	<b>▲10%</b> *	Record high since Dec. 2017
Worse	59%	39%	<b>V</b> 20% *	Record low since Dec. 2017
Net optimism	-36%	-6%	<b>▲</b> 30% *	Record high since Dec. 2017

• Looking ahead, 34% expected Hong Kong's overall development next year would be better than last year, 39% said it would be worse, giving a net optimism of negative 6 percentage points, which is a huge improvement from last year.

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### 預期來年香港整體發展(按次計算)

Development of Hong Kong Next Year (Per Poll) (12/1994 - 12/2020)



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### Happiness level in the year past

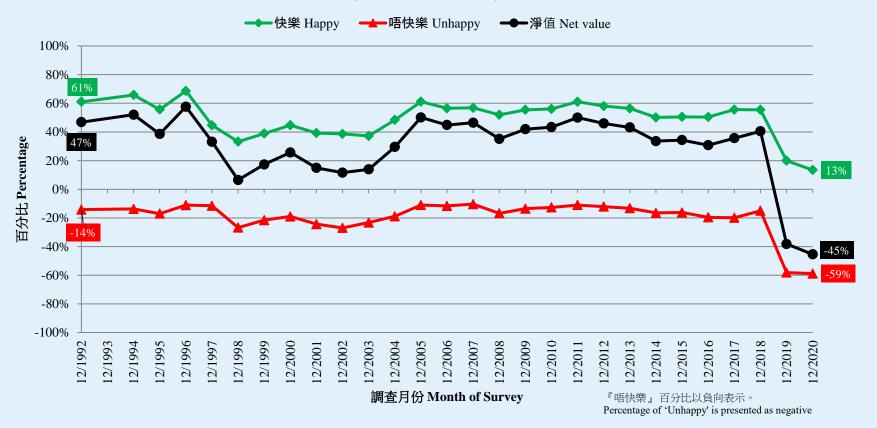
	18-23/12/2019	18-22/12/2020	Change	Record
Нарру	20%	13%	<b>▼</b> 6% *	All-time record low since Dec. 1992
Unhappy	58%	59%	<b>▲1%</b>	All-time record high since Dec. 1992
Net happiness value	-38%	-45%	<b>7</b> %	All-time record low since Dec. 1992
Mean value	2.3	2.2	<b>V</b> <0.1	All-time record low since Dec. 1992

• At an individual level, 13% said they lived a happy life in the year past, 59% said they were not happy, giving a net happiness value of negative 45 percentage points, again hitting a new low since the survey series began in 1992. The mean score is 2.2, meaning close to "quite unhappy" in general.



### 過去一年生活快樂程度(按次計算)

Happiness level in the year past (Per Poll) (12/1992 - 12/2020)



# Expectation of personal development next year

	18-23/12/2019	18-22/12/2020	Change	Record
Better	31%	31%	<b>▼</b> <1%	Record low since Dec. 2008
Worse	38%	25%	<b>V</b> 13% *	Record low since Dec. 2018
Net optimism	-7%	6%	<b>▲13%</b> *	Record high since Dec. 2018

• As for the coming year, 31% believed their personal development would become better, 25% thought they would be getting worse, giving a net optimism of positive 6 percentage points, which is significantly higher than the figure recorded last year.

# (30)

### New Year wishes

	18-23/12/2019	18-22/12/2020	Change	Record
Society-related	65%	49%	<b>V</b> 16% *	Record low since Dec. 2018
Personal matters	9%	22%	<b>▲12</b> % *	Record high since Dec. 2018
World peace-related	12%	7%	<b>▼</b> 5% *	Record low since Dec. 2000
No special wish	8%	10%	<b>▲2%</b>	Record high since Dec. 2012

• As for people's New Year wishes, society-related ones have dropped significantly from its historical high to 49%. Meanwhile, wishes related to personal matters have bounced back from its historical low to 22%, while 7% were world peace-related.

### HONG KONG PUBLIC OPINION PROGRAM

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Community Democracy Project Community Health Module
Latest Results
December 29, 2020

## **Contact Information - Community Health Module**



	HKPOP Panel			
Date of survey	December 17, 3pm –	December 28, 3pm		
Survey method	Online s	urvey		
Towast manufaction	Hong Kong resid	lents aged 12+		
Target population	Representative Panel	Volunteer Panel		
Total sample size	277 6,529			
Response rate	3.4% 7.4%			
Sampling error	Sampling error of percentages at +/-6% at 95% confidence level +/-1% at 95% confidence level			
Weighting method	The figures are rim-weighted according to 1) gender-age distribution of Hong Kong population and by District Councils population figures from Census and Statistics Department; 2) Voting results of District Councils Election from Registration and Electoral Office; 3) rating distribution of Chief Executive from regular tracking surveys.			

• Question: How likely do you think it is that you will contract novel coronavirus pneumonia over the next one month?

Linear Scale	Logarithmic Scale
	0% chance (Certainly not)
	0.001% chance (1 in 100,000)
Certainly not	0.01% chance (1 in 10,000)
	0.1% chance (1 in 1,000)
	1% chance (1 in 100)
100/ -1	5% chance (1 in 20)
10% chance	10% chance (1 in 10)
20% chance	15% chance
20% chance	20% chance
30% chance	25% chance
30% chance	30% chance
40% chance	35% chance
40% chance	40% chance
50% chance	45% chance
30% chance	50% chance
60% chance	60% chance
70% chance	70% chance
80% chance	80% chance
90% chance	90% chance
100% chance (Certainly will)	100% chance (Certainly will)

<sup>^</sup> Answer options included: 0-10 rating scale, others and don't know / hard to say. Apart from the linear scale, this question with answer options on a logarithmic scale has been asked since Oct 2020.



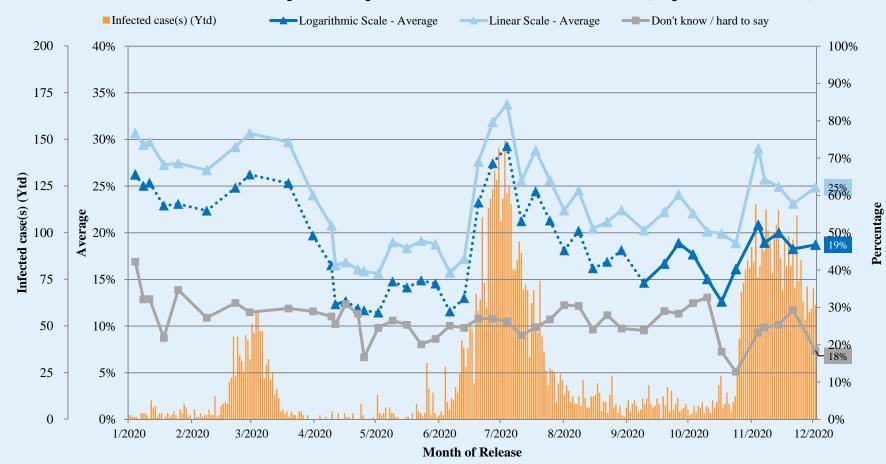
- Latest survey period: 17-28/12/2020
- Question: How likely do you think it is that you will contract novel coronavirus pneumonia over the next one month?

	Representa	ative Panel	Volunteer Panel				
	Don't know / hard to say	Average	Don't know / hard to say	Average			
Linear Scale	24%	25%	22%	22%			
Logarithmic Scale	18%	19%	21%	17%			

<sup>^</sup> Answer options included: 0-10 rating scale, others and don't know / hard to say. Apart from the linear scale, this question with answer options on a logarithmic scale has been asked since Oct 2020.

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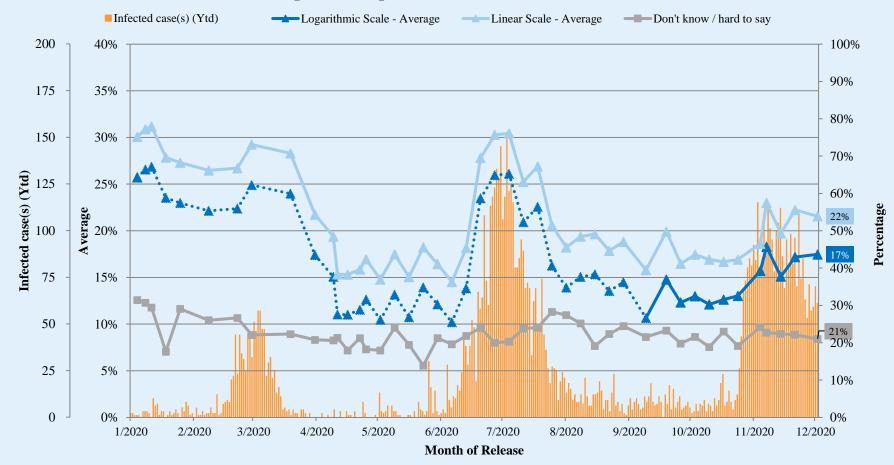
### Assessment of the public's expected chance of COVID-19 infection (Representative Panel)



<sup>^</sup> Answer options included: 0-10 rating scale, others and don't know / hard to say. Apart from the linear scale, this question with answer options on a logarithmic scale has been asked since Oct 2020.

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### Assessment of the public's expected chance of COVID-19 infection (Volunteer Panel)



<sup>^</sup> Answer options included: 0-10 rating scale, others and don't know / hard to say. Apart from the linear scale, this question with answer options on a logarithmic scale has been asked since Oct 2020.

- <u>Latest</u> survey period: 17-28/12/2020
- Last survey period: 10-17/12/2020 (Representative Panel N= 838 Volunteer Panel N= 9,055)
- Second last survey period: 3-10/12/2020 (Representative Panel N= 791 Volunteer Panel N= 8,054)

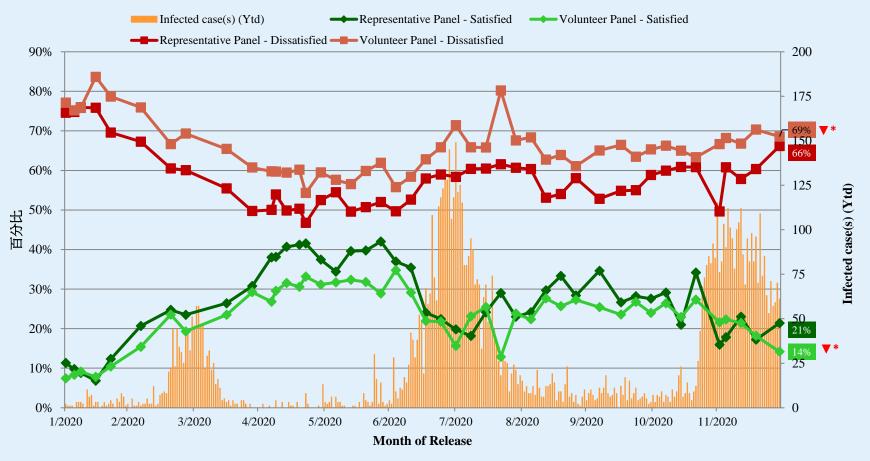
Opinion Question^		Rep	resentative	Panel (N=2	277)	Volunteer Panel (N=6,524)						
Opinion Quest	Satisfied	Half-half	Dissatisfied	Mean <sup>†</sup>	Satisfied	Half-half	Dissatisfied	Mean <sup>†</sup>				
satisfied or dissatisfied are you with the government's performance in handling novel coronavirus Seco	Latest	21%	12%▼*	66%	2.1	14%▼*	16% <b>▲</b> *	69%▼*	1.9			
	Last	17%	22%	60%	2.1	18%	11%	70%	2.0			
	Second Last	23%	19%	58%	2.2	21%	12%	67%	2.1			

<sup>^</sup> Answer options included: very much satisfied, somewhat satisfied, half-half, somewhat dissatisfied, very much dissatisfied and don't know / hard to say † The mean value is calculated by quantifying all individual responses into 1, 2, 3, 4, 5 marks according to their degree of positive level, where 1 is the lowest and 5 the highest, and then calculate the sample mean.

\* Significant change

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### Appraisal of HK Government's performance in handling novel coronavirus pneumonia



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Community Democracy Project - Community Health Module
Post-Epidemic Normality Resumption Index (PENRI)

Latest Results
December 29, 2020

### **Contact Information - PENRI**

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	HKPOP Panel						
Date of survey	December 7, 3pm – December 28, 3pm						
Survey method	Online survey						
Target population	Hong Kong residents aged 12+						
Total sample size	7,368						
Response rate	7.6%						
Sampling error	Sampling error of percentages at +/-1% at 95% confidence level						
Weighting method	The figures are rim-weighted according to 1) gender-age distribution of Hong Kong population and by District Councils population figures from Census and Statistics Department; 2) Voting results of District Councils Election from Registration and Electoral Office; 3) rating distribution of Chief Executive from regular tracking surveys.						

# **Survey Result - PENRI**

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Date of Publication	18/12	<u>16/12</u>	<u>17/12</u>	18/12	<u>19/12</u>	20/12	21/12	22/12	23/12	24/12	<u>25/12</u>	<u>26/12</u>	27/12	28/12	<u>29/12</u>
Imported Cases(Ytd)	6	9	3	6	6	7	4	7	10	6	10	2	6	1	1
<b>Local Infection Cases(Ytd)</b>	90	89	76	90	64	102	70	78	53	47	61	55	53	69	60
Post-Epidemic Gathering Resumption Index (PEGRI)	11.8	11.8	15.7	11.8	15.7	11.8	15.6	11.8	15.3	15.8	16.2	16.3	16.2	16.2	12.4

## **Survey Result - PENRI**

