

Latest Tracking Poll Results

April 19, 2022

# **Contact Information**

- Date of survey: 4-7/4/2022
- Survey method: Random telephone survey conducted by real interviewers
- Target population: Cantonese-speaking Hong Kong residents aged 18 or above
- Sample size: 1,014 (including 506 landline and 508 mobile samples)
- Effective response rate: 49.8%
- Sampling error: Sampling error of ratings not more than +/-0.22 at 95% conf. level
- Weighting method: Rim-weighted according to figures provided by the Census and Statistics Department. The gender-age distribution of the Hong Kong population came from "Mid-year population for 2020", while the educational attainment (highest level attended) distribution and economic activity status distribution came from "Women and Men in Hong Kong Key Statistics (2020 Edition)".

# **Survey Topic**

# Appraisal of Social Policies

- Tertiary education policies
- Basic education policies
- Social security policies
- Rehabilitation services for people with disabilities
- Medical and health policies
- Family and child welfare services
- Labour policies
- Services for young people
- Services for the elderly
- Housing policies

# **Survey Result - Appraisal of Social Policies**

#### People's latest satisfaction ratings of various social policy domains

	3-6/1/2022	4-7/4/2022	Change
Tertiary education policies	4.76	5.37	<b>▲</b> 0.61 *
Basic education policies	4.61	5.29	<b>0.68</b> *
Social security policies	4.57	5.02	<b>▲</b> 0.44 *
Rehabilitation services for people with disabilities	4.88	4.87	▼0.01
Medical and health policies	5.01	4.84	▼0.17
Family and child welfare services	4.74	4.78	▲0.04
Labour policies	4.54	4.70	▲0.16
Services for young people	4.23	4.66	<b>0.42</b> *
Services for the elderly	4.56	4.30	▼0.27
Housing policies	3.67	3.97	<b>▲</b> 0.30

\* Significant change

### **Survey Result - Appraisal of Social Policies**

#### 市民對不同社會政策範疇的最新滿意程度 **People's latest satisfaction ratings of various social policy domains**

**4**-7/4/2022 **3**-6/1/2022



domains

policy

## **Survey Result - Appraisal of Social Policies**

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#### • People's latest satisfaction ratings of various social policy domains

- Our survey shows that, among the 10 specific social policy domains, people were **most satisfied with tertiary education policies, followed by basic education policies**. On a scale of 0 to 10, their **satisfaction scores are 5.37 and 5.29 respectively**.
- All other social policies ranked from highest to lowest are social security policies, rehabilitation services for people with disabilities, medical and health policies, family and child welfare services, labour policies, services for young people and services for the elderly. Their mean scores range from 4.30 to 5.02.
- Housing policies continued to receive the poorest satisfaction rating, with a mean score of 3.97 only.
- Compared with January this year, the satisfaction scores of **tertiary education policies**, **basic education policies**, **social security policies** and **services for young people** have significantly risen.